

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

January 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	1,279	61	62	88
	not FILLED	272	43	47	292
<b>American University Total</b>		<b>1,279</b>			
Catholic University of America	FILLED	474	65	67	91
	not FILLED	99	53	62	286
<b>Catholic University of America Total</b>		<b>474</b>			
Gallaudet University	FILLED	236	58	59	67
	not FILLED	82	21	34	149
<b>Gallaudet University Total</b>		<b>236</b>			
George Mason University Libraries	FILLED	1,318	79	80	74
	not FILLED	614	37	47	419
<b>George Mason University Libraries Total</b>		<b>1,318</b>			
George Washington University	FILLED	948	70	89	79
	not FILLED	320	31	124	140
<b>George Washington University Total</b>		<b>948</b>			
Georgetown University	FILLED	1,709	61	63	88
	not FILLED	350	45	57	261
<b>Georgetown University Total</b>		<b>1,709</b>			
Howard University	FILLED	230	85	86	80
	not FILLED	168	15	29	62
<b>Howard University Total</b>		<b>230</b>			
Marymount University	FILLED	453	64	68	88
	not FILLED	252	23	37	195
<b>Marymount University Total</b>		<b>453</b>			
Shared Collections Facility	FILLED	281	52	53	125
	not FILLED	406	42	63	1,757
<b>Shared Collections Facility Total</b>		<b>406</b>			
University of the District of Columbia	FILLED	230	56	58	72
	not FILLED	114	24	50	253
<b>University of the District of Columbia Total</b>		<b>230</b>			