

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

June 2024

| Lender Institution | Material Type | Request Status | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|--|-----------------|----------------|---------------|------------------------|---------------------------------|-----------------------------|
| American University | Book | FILLED | 215 | 49 | 49 | 80 |
| | | not FILLED | 7 | 37 | 37 | 230 |
| | DVD | FILLED | 1 | 94 | 94 | 99 |
| | Music Score | FILLED | 3 | 120 | 120 | 64 |
| | None | not FILLED | 6 | | | |
| American University Total | | | 232 | | | |
| Catholic University of America | Book | FILLED | 79 | 61 | 61 | 64 |
| | | not FILLED | 3 | 24 | 24 | 223 |
| | Issue | FILLED | 1 | 27 | 27 | 145 |
| | Manuscript | FILLED | 3 | 25 | 25 | 47 |
| | Music Score | FILLED | 1 | 43 | 43 | 48 |
| | None | not FILLED | 3 | | | |
| | Other | FILLED | 1 | 47 | 47 | 97 |
| Catholic University of America Total | | | 91 | | | |
| Gallaudet University | Book | FILLED | 35 | 56 | 56 | 84 |
| | | not FILLED | 4 | 17 | 17 | 68 |
| Gallaudet University Total | | | 39 | | | |
| George Mason University Libraries | Book | FILLED | 247 | 58 | 58 | 74 |
| | | not FILLED | 32 | 15 | 15 | 165 |
| | Issue | FILLED | 1 | 98 | 98 | 0 |
| | None | FILLED | 1 | 26 | 26 | 1 |
| | | not FILLED | 9 | | | |
| | Other | FILLED | 3 | 66 | 66 | 42 |
| | Sound Recording | FILLED | 1 | 105 | 105 | 195 |
| George Mason University Libraries Total | | | 294 | | | |
| George Washington University | Book | FILLED | 96 | 60 | 60 | 67 |
| | | not FILLED | 14 | 40 | 40 | 220 |
| | None | not FILLED | 16 | | | |
| George Washington University Total | | | 126 | | | |
| Georgetown University | Book | FILLED | 248 | 85 | 85 | 52 |
| | | not FILLED | 27 | 19 | 19 | 81 |
| | DVD | FILLED | 2 | 97 | 97 | 231 |
| | Issue | FILLED | 1 | 63 | 63 | 75 |
| | None | not FILLED | 12 | | | |
| Georgetown University Total | | | 290 | | | |
| Howard University | Book | FILLED | 45 | 90 | 90 | 88 |

| Lender Institution | Material Type | Request Status | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|--|---------------|----------------|---------------|------------------------|---------------------------------|-----------------------------|
| Howard University | Book | not FILLED | 12 | 5 | 5 | 64 |
| | Issue | FILLED | 1 | 42 | 42 | 2 |
| | None | not FILLED | 9 | | | |
| Howard University Total | | | 67 | | | |
| Marymount University | Book | FILLED | 43 | 53 | 53 | 66 |
| | | not FILLED | 7 | 19 | 19 | 105 |
| | None | not FILLED | 2 | | | |
| Marymount University Total | | | 52 | | | |
| Shared Collections Facility | Book | FILLED | 16 | 44 | 44 | 31 |
| | | not FILLED | 2 | 47 | 47 | 385 |
| Shared Collections Facility Total | | | 18 | | | |