## WRLC Consortium Loan Performance Summary(monthly) for physical item requests

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	169	74	74	62
		not FILLED	7	54	54	286
	DVD	FILLED	4	70	70	129
	None	not FILLED	6			
American University Total			186			
Catholic University of America	Book	FILLED	57	57	57	71
		not FILLED	1	37	37	434
	Manuscript	FILLED	1	67	67	102
	Music Score	FILLED	1	48	48	19
	None	not FILLED	2			
Catholic University of America Total			62			
Gallaudet	Book	FILLED	22	46	46	105
University		not FILLED	2			
Gallaudet University Total			24			
George	Book	FILLED	234	67	67	77
Mason University Libraries		not FILLED	21	32	32	176
	Issue	FILLED	1	120	120	19
	Music	FILLED	1	26	26	73
	Score	not FILLED	2			
	None	not FILLED	6			
	Other	FILLED	1	159	159	0
	Sound Recording	FILLED	1	78	78	93
George Mason University Libraries Total			267			
George	Book	FILLED	119	64	65	81
Washington University		not FILLED	11	40	40	211
	Manuscript	FILLED	1	25	25	262
	Music Score	FILLED	1	121	121	167
	None	not FILLED	9			
George Was Total	shington Univ	versity	141			
Georgetown University	Book	FILLED	229	75	75	63
		not FILLED	16	37	37	201
	DVD	FILLED	1	50	50	1
		not FILLED	2			
	Issue	FILLED	1	15	15	44
	None	not FILLED	17			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University Total			266			
Howard University	Book	FILLED	26	186	186	77
		not FILLED	8			
	Music Score	not FILLED	1			
	None	not FILLED	2			
Howard University Total			37			
Marymount University	Book	FILLED	32	61	61	87
		not FILLED	5	57	57	195
	DVD	FILLED	2	31	31	49
	None	not FILLED	2			
Marymount University Total			41			
Shared Collections Facility	Book	FILLED	8	53	53	86
		not FILLED	1	43	43	358
Shared Collections Facility Total			9			
University of the District of Columbia	Book	FILLED	1	94	94	26
	None	not FILLED	1			
University of the District of Columbia Total			2			