

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

January 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	664	64	64	101
		not FILLED	105	53	53	304
	DVD	FILLED	2	74	74	156
		not FILLED	4	22	22	209
	Issue	FILLED	2	46	46	136
	Music Score	FILLED	5	97	97	8
	None	not FILLED	11			
Sound Recording	FILLED	1	72	72	141	
<b>American University Total</b>			<b>794</b>			
Catholic University of America	Book	FILLED	221	88	88	127
		not FILLED	28	68	68	223
	Manuscript	FILLED	1	31	31	544
	Music Score	FILLED	1	97	97	48
	None	not FILLED	4			
<b>Catholic University of America Total</b>			<b>255</b>			
Gallaudet University	Book	FILLED	121	64	64	102
		not FILLED	15	27	27	231
	None	not FILLED	2			
	Other	FILLED	1	45	45	93
		not FILLED	1	117	117	572
<b>Gallaudet University Total</b>			<b>140</b>			
George Mason University Libraries	Book	FILLED	855	76	77	94
		not FILLED	127	50	50	239
	Issue	FILLED	2	71	71	13
	Music Score	FILLED	2	37	37	61
	None	not FILLED	34			
	Other	FILLED	3	99	99	213
not FILLED		2	49	49	704	
<b>George Mason University Libraries Total</b>			<b>1,025</b>			
George Washington University	Book	FILLED	443	85	85	108
		not FILLED	64	63	63	281
	DVD	FILLED	3	55	55	205
	Manuscript	not FILLED	1	63	63	405
	None	not FILLED	30			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
<b>George Washington University Total</b>			<b>541</b>			
Georgetown University	Book	FILLED	775	86	87	94
		not FILLED	77	67	67	310
	DVD	FILLED	11	79	79	251
	Issue	FILLED	1	101	101	93
	None	not FILLED	32			
<b>Georgetown University Total</b>			<b>896</b>			
Howard University	Book	FILLED	111	121	122	135
		not FILLED	44	32	32	148
	None	not FILLED	31			
<b>Howard University Total</b>			<b>186</b>			
Marymount University	Book	FILLED	197	73	73	90
		not FILLED	29	50	50	221
	None	not FILLED	8			
	Picture	not FILLED	1			
<b>Marymount University Total</b>			<b>235</b>			
Shared Collections Facility	Book	FILLED	57	54	54	139
		not FILLED	3	66	66	429
<b>Shared Collections Facility Total</b>			<b>60</b>			
University of the District of Columbia	Book	FILLED	72	68	68	119
		not FILLED	13	36	36	215
	DVD	not FILLED	1			
	None	not FILLED	32			
<b>University of the District of Columbia Total</b>			<b>118</b>			