

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

February 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	387	52	52	75
		not FILLED	49	46	46	342
	DVD	FILLED	1	25	25	94
	Issue	FILLED	2	84	84	17
		not FILLED	1			
	Music Score	FILLED	3	72	72	89
		not FILLED	3	16	16	119
	None	not FILLED	15			
Sound Recording	FILLED	1	76	76	27	
American University Total			462			
Catholic University of America	Book	FILLED	149	70	70	81
		not FILLED	20	43	44	278
	Music Score	FILLED	1	4	4	19
	None	FILLED	1	69	69	0
		not FILLED	5			
Catholic University of America Total			176			
Gallaudet University	Book	FILLED	60	59	59	79
		not FILLED	11	42	42	262
	None	not FILLED	4			
Gallaudet University Total			75			
George Mason University Libraries	Book	FILLED	550	61	61	83
		not FILLED	90	39	39	272
	DVD	FILLED	1	90	90	476
		not FILLED	2	15	15	176
	Issue	FILLED	2	83	83	56
	Manuscript	FILLED	1	51	51	0
	Music Score	FILLED	1	46	46	165
	None	not FILLED	12			
	Other	FILLED	6	49	49	88
		not FILLED	1			
Sound Recording	FILLED	1	30	30	67	
George Mason University Libraries Total			667			
George Washington University	Book	FILLED	300	64	64	80
		not FILLED	48	53	53	334
	DVD	not	1			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University		FILLED				
	None	not FILLED	38			
George Washington University Total			387			
Georgetown University	Book	FILLED	594	65	66	74
		not FILLED	92	41	44	294
	Compact Disc	FILLED	1	26	26	42
	DVD	FILLED	4	203	203	41
		not FILLED	3	22	22	120
	Issue	FILLED	3	160	160	57
		not FILLED	1			
	None	not FILLED	18			
Video cassette	not FILLED	1				
Georgetown University Total			717			
Howard University	Book	FILLED	82	95	95	105
		not FILLED	24	61	61	259
	Graphic	not FILLED	2			
	Microform	not FILLED	1			
	None	not FILLED	23			
Howard University Total			132			
Marymount University	Book	FILLED	110	60	60	72
		not FILLED	11	22	22	143
	None	not FILLED	7			
Marymount University Total			128			
Shared Collections Facility	Book	FILLED	29	45	45	85
		not FILLED	4	44	44	239
Shared Collections Facility Total			33			
University of the District of Columbia	Book	FILLED	54	72	72	84
		not FILLED	7	62	62	330
	Manuscript	FILLED	1	77	77	193
	None	not FILLED	18			
University of the District of Columbia Total			80			