

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

April 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	339	50	50	48
		not FILLED	23	28	28	200
	DVD	FILLED	6	65	65	47
	Music Score	FILLED	18	48	48	22
		not FILLED	1			
None	not FILLED	6				
<b>American University Total</b>			<b>393</b>			
Catholic University of America	Book	FILLED	121	57	57	55
		not FILLED	5	47	47	288
	DVD	FILLED	1	72	72	20
	Music Score	FILLED	20	22	22	15
	None	not FILLED	1			
<b>Catholic University of America Total</b>			<b>148</b>			
Gallaudet University	Book	FILLED	46	58	58	72
		not FILLED	4	6	6	116
	None	not FILLED	2			
<b>Gallaudet University Total</b>			<b>52</b>			
George Mason University Libraries	Book	FILLED	444	57	57	55
		not FILLED	46	29	29	230
	Issue	FILLED	1	26	26	310
	Music Score	FILLED	3	92	92	170
	None	not FILLED	15			
Other	FILLED	2	33	33	18	
<b>George Mason University Libraries Total</b>			<b>511</b>			
George Washington University	Book	FILLED	238	54	55	60
		not FILLED	27	26	26	260
	DVD	FILLED	1	26	26	141
	Issue	FILLED	3	47	47	27
	Manuscript	FILLED	1	78	78	18
		not FILLED	1	47	47	162
Music Score	FILLED	2	65	65	21	
None	not FILLED	8				
<b>George Washington University Total</b>			<b>281</b>			
Georgetown University	Book	FILLED	446	58	58	53
		not FILLED	41	54	54	306

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	DVD	FILLED	3	50	50	23
	Music Score	FILLED	4	22	22	24
	None	not FILLED	15			
<b>Georgetown University Total</b>			<b>509</b>			
Howard University	Book	FILLED	70	71	71	70
		not FILLED	29	34	34	154
	Issue	FILLED	2	37	37	11
		not FILLED	1			
	Music Score	FILLED	1	40	40	3
	None	not FILLED	7			
<b>Howard University Total</b>			<b>110</b>			
Marymount University	Book	FILLED	73	63	63	59
		not FILLED	12	29	29	216
	None	not FILLED	7			
<b>Marymount University Total</b>			<b>92</b>			
Shared Collections Facility	Book	FILLED	20	54	54	49
		not FILLED	1	46	46	474
<b>Shared Collections Facility Total</b>			<b>21</b>			
University of the District of Columbia	Book	FILLED	6	51	59	127
		not FILLED	3			
	None	not FILLED	8			
<b>University of the District of Columbia Total</b>			<b>17</b>			