

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

September 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	530	53	53	77
		not FILLED	41	40	40	343
	DVD	FILLED	3	116	116	72
		not FILLED	2	60	60	179
	Music Score	FILLED	1	50	50	1
		not FILLED	1	120	120	352
None	not FILLED	11				
American University Total			589			
Catholic University of America	Book	FILLED	158	70	70	98
		not FILLED	19	69	69	350
	None	not FILLED	6			
	Other	FILLED	1	40	40	1
Catholic University of America Total			184			
Gallaudet University	Book	FILLED	76	62	62	74
		not FILLED	15	32	32	218
	None	not FILLED	2			
	PhD Thesis	FILLED	1	138	138	249
Gallaudet University Total			94			
George Mason University Libraries	Book	FILLED	666	64	64	82
		not FILLED	85	48	48	273
	DVD	FILLED	2	41	41	152
	Issue	FILLED	1	73	73	26
	None	not FILLED	29			
	Other	FILLED	5	53	53	27
not FILLED		1	40	40	433	
George Mason University Libraries Total			789			
George Washington University	Book	FILLED	361	62	62	84
		not FILLED	57	45	46	263
	DVD	FILLED	1	99	99	141
	Issue	not FILLED	3	31	31	144
	Manuscript	FILLED	1	43	43	70
		not FILLED	3			
None	not FILLED	31	3	3	11	
George Washington University Total			457			
Georgetown	Book	FILLED	742	74	75	63

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	not FILLED	87	56	56	270
	CD-ROM	not FILLED	1	49	49	350
	DVD	FILLED	8	73	73	12
	Issue	FILLED	2	21	21	60
	None	not FILLED	26			
	Video cassette	FILLED	1	76	76	4
Georgetown University Total			867			
Howard University	Book	FILLED	91	85	85	101
		not FILLED	37	28	28	136
	Issue	FILLED	3	92	92	337
		not FILLED	2			
	Music Score	not FILLED	2			
	None	not FILLED	36			
Howard University Total			171			
Marymount University	Book	FILLED	115	56	56	61
		not FILLED	18	74	74	325
	DVD	FILLED	1	9	9	44
		not FILLED	1	88	88	361
	None	not FILLED	3			
Marymount University Total			138			
Shared Collections Facility	Book	FILLED	36	53	53	60
		not FILLED	1	76	76	407
	None	not FILLED	1			
Shared Collections Facility Total			38			
University of the District of Columbia	Book	FILLED	61	59	60	71
		not FILLED	20	31	31	176
	DVD	not FILLED	1			
	None	not FILLED	30			
University of the District of Columbia Total			112			
University of the District of Columbia, Law School	None	not FILLED	1			
University of the District of Columbia, Law School Total			1			