

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

October 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	400	48	48	59
		not FILLED	32	32	32	238
	DVD	FILLED	5	66	66	11
	Issue	FILLED	4	69	69	38
	Music Score	FILLED	1	61	61	6
	None	not FILLED	7			
American University Total			449			
Catholic University of America	Book	FILLED	139	60	60	64
		not FILLED	16	49	49	283
	Music Score	FILLED	1	53	53	4
	None	not FILLED	2			
Catholic University of America Total			158			
Gallaudet University	Book	FILLED	58	60	60	54
		not FILLED	13	7	7	65
	Graphic	not FILLED	1			
	None	not FILLED	1			
	Other	not FILLED	1	71	71	462
Gallaudet University Total			74			
George Mason University Libraries	Book	FILLED	599	57	57	55
		not FILLED	75	35	35	237
	DVD	FILLED	1	26	26	18
	Map	FILLED	1	31	31	122
	Music Score	FILLED	1	46	46	1
	None	FILLED	1	28	28	264
		not FILLED	22			
Other	FILLED	6	77	77	82	
	not FILLED	4	34	34	427	
George Mason University Libraries Total			710			
George Washington University	Book	FILLED	264	59	59	59
		not FILLED	43	44	44	250
	DVD	FILLED	3	55	55	89
	Issue	not FILLED	1			
	Manuscript	FILLED	1	32	32	2
		not FILLED	4	12	12	140
Music	not	1	41	41	440	

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University	Score	FILLED				
	None	not FILLED	39			
George Washington University Total			356			
Georgetown University	Book	FILLED	650	65	65	66
		not FILLED	60	39	39	177
	DVD	FILLED	8	73	73	38
	Issue	not FILLED	1			
	Music Score	FILLED	1	145	145	0
	None	not FILLED	22			
Georgetown University Total			742			
Howard University	Book	FILLED	74	89	91	77
		not FILLED	28	11	11	41
	None	not FILLED	17			
Howard University Total			119			
Marymount University	Book	FILLED	95	53	53	62
		not FILLED	11	13	13	156
	DVD	FILLED	2	39	39	12
	None	not FILLED	2			
Marymount University Total			110			
Shared Collections Facility	Book	FILLED	27	47	47	48
Shared Collections Facility Total			27			
University of the District of Columbia	Book	FILLED	57	68	68	56
		not FILLED	6	37	37	117
	None	not FILLED	25			
University of the District of Columbia Total			88			