

## WRLC Consortium Loan Performance Summary(ytd)

for physical item requests in FY2023

| LENDER Institution                | Request Status | Material Type   | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|-----------------------------------|----------------|-----------------|---------------|------------------------|---------------------------------|-----------------------------|
| American University               | FILLED         | Blu-Ray         | 5             | 85                     | 85                              | 84                          |
|                                   |                | Book            | 4,433         | 57                     | 58                              | 90                          |
|                                   |                | DVD             | 97            | 56                     | 56                              | 70                          |
|                                   |                | Issue           | 8             | 56                     | 56                              | 184                         |
|                                   |                | Music Score     | 17            | 96                     | 96                              | 78                          |
|                                   |                | Other           | 1             | 29                     | 29                              | 24                          |
|                                   |                | Sound Recording | 6             | 82                     | 82                              | 45                          |
|                                   | not FILLED     | Blu-Ray         | 1             | 94                     | 94                              | 332                         |
|                                   |                | Book            | 928           | 59                     | 59                              | 498                         |
|                                   |                | DVD             | 44            | 68                     | 68                              | 154                         |
|                                   |                | Issue           | 12            | 77                     | 77                              | 501                         |
|                                   |                | Music Score     | 4             | 63                     | 63                              | 524                         |
|                                   |                | None            | 96            |                        |                                 |                             |
|                                   |                | Other           | 1             | 38                     | 38                              | 336                         |
|                                   |                | Sound Recording | 5             | 46                     | 46                              | 925                         |
| <b>American University Total</b>  |                |                 | <b>5,658</b>  |                        |                                 |                             |
| Catholic University               | FILLED         | Book            | 1,389         | 80                     | 80                              | 97                          |
|                                   |                | DVD             | 1             | 41                     | 41                              | 26                          |
|                                   |                | Issue           | 8             | 75                     | 75                              | 65                          |
|                                   |                | Manuscript      | 11            | 67                     | 67                              | 135                         |
|                                   |                | Microform       | 1             | 98                     | 98                              | 356                         |
|                                   |                | Music Score     | 5             | 72                     | 72                              | 48                          |
|                                   |                | None            | 1             | 166                    | 166                             | 31                          |
|                                   |                | Other           | 9             | 80                     | 80                              | 46                          |
|                                   | not FILLED     | Book            | 318           | 87                     | 87                              | 456                         |
|                                   |                | Issue           | 3             | 38                     | 38                              | 339                         |
|                                   |                | Item with CD    | 1             | 67                     | 67                              | 384                         |
|                                   |                | Manuscript      | 3             | 9                      | 9                               | 341                         |
|                                   |                | Music Score     | 2             |                        |                                 |                             |
|                                   |                | None            | 41            |                        |                                 |                             |
| Other                             | 1              | 48              | 48            | 506                    |                                 |                             |
| <b>Catholic University Total</b>  |                |                 | <b>1,794</b>  |                        |                                 |                             |
| Gallaudet University              | FILLED         | Book            | 615           | 64                     | 64                              | 84                          |
|                                   |                | Manuscript      | 1             | 66                     | 66                              | 77                          |
|                                   |                | None            | 4             | 99                     | 99                              | 26                          |
|                                   | not FILLED     | Book            | 207           | 39                     | 39                              | 384                         |
|                                   |                | DVD             | 3             |                        |                                 |                             |
|                                   |                | Graphic         | 1             |                        |                                 |                             |
|                                   |                | Manuscript      | 1             |                        |                                 |                             |
|                                   |                | Microform       | 4             |                        |                                 |                             |
|                                   |                | None            | 20            |                        |                                 |                             |
| Other                             | 14             | 3               | 3             | 10                     |                                 |                             |
| <b>Gallaudet University Total</b> |                |                 | <b>870</b>    |                        |                                 |                             |
| George Mason                      | FILLED         | Blu-Ray         | 1             | 64                     | 64                              | 5                           |
|                                   |                | Book            | 5,691         | 64                     | 65                              | 98                          |

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|---|--------------------------------------|-----------------|---------------|------------------------|---------------------------------|-----------------------------|
| George Mason University                   | FILLED                               | Bound Issue     | 1             | 55                     | 55                              | 18                          |
|   |                                      | DVD             | 14            | 95                     | 95                              | 118                         |
|   |                                      | Issue           | 11            | 44                     | 44                              | 93                          |
|   |                                      | Manuscript      | 3             | 30                     | 30                              | 96                          |
|   |                                      | Map             | 5             | 79                     | 79                              | 116                         |
|   |                                      | Music Score     | 17            | 45                     | 45                              | 40                          |
|   |                                      | Other           | 90            | 69                     | 69                              | 69                          |
|   |                                      | Sound Recording | 11            | 61                     | 61                              | 26                          |
|   |                                      | Video cassette  | 1             | 45                     | 45                              | 1                           |
|   | not FILLED                           | Book            | 1,355         | 62                     | 64                              | 466                         |
|   |                                      | CD-ROM          | 1             | 43                     | 43                              | 310                         |
|   |                                      | DVD             | 5             | 41                     | 41                              | 410                         |
|   |                                      | Issue           | 4             | 23                     | 23                              | 181                         |
|   |                                      | Music Score     | 8             | 129                    | 129                             | 238                         |
|   |                                      | None            | 244           |                        |                                 |                             |
|   |                                      | Other           | 19            | 50                     | 50                              | 322                         |
|   |                                      | Sound Recording | 3             | 25                     | 25                              | 246                         |
|   | <b>George Mason University Total</b> |                 |               | <b>7,484</b>           |                                 |                             |
| George Washington University              | FILLED                               | Book            | 3,153         | 70                     | 70                              | 91                          |
|   |                                      | Box             | 38            | 57                     | 58                              | 473                         |
|   |                                      | DVD             | 27            | 78                     | 78                              | 58                          |
|   |                                      | Issue           | 9             | 71                     | 71                              | 122                         |
|   |                                      | Manuscript      | 5             | 123                    | 123                             | 45                          |
|   |                                      | Map             | 1             | 50                     | 50                              | 1                           |
|   |                                      | Music Score     | 3             | 65                     | 65                              | 65                          |
|   |                                      | None            | 4             | 75                     | 75                              | 48                          |
|   |                                      | Sound Recording | 1             | 86                     | 86                              | 57                          |
|   | not FILLED                           | Book            | 579           | 64                     | 64                              | 421                         |
|   |                                      | Box             | 2             | 22                     | 22                              | 1,683                       |
|   |                                      | DVD             | 13            | 130                    | 130                             | 327                         |
|   |                                      | Manuscript      | 17            | 102                    | 102                             | 630                         |
|   |                                      | Map             | 1             | 50                     | 50                              | 350                         |
|   |                                      | Music Score     | 2             | 64                     | 64                              | 763                         |
|   |                                      | None            | 299           |                        |                                 |                             |
| Other                                     | 3                                    | 15              | 15            | 145                    |                                 |                             |
| <b>George Washington University Total</b> |                                      |                 | <b>4,157</b>  |                        |                                 |                             |
| Georgetown University                     | FILLED                               | Book            | 5,703         | 72                     | 72                              | 96                          |
|   |                                      | CD-ROM          | 1             |                        |                                 |                             |
|   |                                      | Compact Disc    | 2             | 13                     | 13                              | 96                          |
|   |                                      | DVD             | 68            | 64                     | 64                              | 74                          |
|   |                                      | Issue           | 18            | 85                     | 85                              | 112                         |
|   |                                      | Music Score     | 1             | 69                     | 69                              | 5                           |
|   |                                      | Video           | 18            | 37                     | 37                              | 28                          |

| LENDER Institution                                  | Request Status | Material Type  | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|---|----------------|----------------|---------------|------------------------|---------------------------------|-----------------------------|
| Georgetown University                               | FILLED         | cassette       |               |                        |                                 |                             |
|   | not FILLED     | Book           | 1,075         | 74                     | 75                              | 512                         |
|   |                | DVD            | 15            | 68                     | 68                              | 311                         |
|   |                | Issue          | 5             | 140                    | 140                             | 740                         |
|   |                | None           | 235           |                        |                                 |                             |
|   |                | Video cassette | 5             | 58                     | 58                              | 390                         |
| <b>Georgetown University Total</b>                  |                |                | <b>7,146</b>  |                        |                                 |                             |
| Howard University                                   | FILLED         | Book           | 781           | 88                     | 89                              | 103                         |
|   |                | Issue          | 2             | 51                     | 51                              | 118                         |
|   |                | Music Score    | 3             | 73                     | 73                              | 94                          |
|   | not FILLED     | Book           | 465           | 68                     | 70                              | 325                         |
|   |                | Issue          | 6             | 14                     | 14                              | 152                         |
|   |                | Music Score    | 1             |                        |                                 |                             |
|   |                | None           | 166           |                        |                                 |                             |
|   |                | Other          | 2             |                        |                                 |                             |
| <b>Howard University Total</b>                      |                |                | <b>1,426</b>  |                        |                                 |                             |
| Marymount University                                | FILLED         | Book           | 1,064         | 66                     | 66                              | 95                          |
|   |                | DVD            | 13            | 116                    | 116                             | 37                          |
|   |                | Issue          | 1             | 47                     | 47                              | 1                           |
|   |                | None           | 1             | 137                    | 137                             | 0                           |
|   | not FILLED     | Book           | 288           | 65                     | 67                              | 450                         |
|   |                | DVD            | 2             | 35                     | 35                              | 693                         |
|   | None           | 58             |               |                        |                                 |                             |
| <b>Marymount University Total</b>                   |                |                | <b>1,427</b>  |                        |                                 |                             |
| Shared Collections Facility                         | FILLED         | Book           | 213           | 55                     | 56                              | 85                          |
|   | not FILLED     | Book           | 41            | 41                     | 41                              | 557                         |
|   |                | None           | 5             |                        |                                 |                             |
| <b>Shared Collections Facility Total</b>            |                |                | <b>259</b>    |                        |                                 |                             |
| University of the District of Columbia              | FILLED         | Book           | 492           | 78                     | 78                              | 89                          |
|   |                | DVD            | 1             | 119                    | 119                             | 315                         |
|   |                | Manuscript     | 1             | 45                     | 45                              | 215                         |
|   | not FILLED     | Book           | 158           | 50                     | 55                              | 372                         |
|   |                | None           | 195           | 1                      | 2                               | 2                           |
|   |                | Serial         | 1             | 42                     | 42                              | 812                         |
| <b>University of the District of Columbia Total</b> |                |                | <b>848</b>    |                        |                                 |                             |

