

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

April 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Blu-Ray	FILLED	2	87	87	70
	Book	FILLED	323	44	44	64
		not FILLED	33	25	25	198
	DVD	FILLED	3	69	69	103
	None	not FILLED	6			
American University Total			367			
Catholic University of America	Book	FILLED	115	66	66	66
		not FILLED	13	45	45	225
	Issue	FILLED	2	37	37	26
		not FILLED	1			
	Manuscript	FILLED	2	36	36	71
	None	FILLED	1	166	166	31
		not FILLED	6			
Catholic University of America Total			140			
Gallaudet University	Book	FILLED	40	59	59	73
		not FILLED	9	23	23	181
	Manuscript	FILLED	1	66	66	77
	Other	not FILLED	1			
Gallaudet University Total			51			
George Mason University Libraries	Book	FILLED	470	51	51	73
		not FILLED	62	30	30	212
	DVD	FILLED	1	25	25	3
	Manuscript	FILLED	2	30	30	13
	Map	FILLED	1	29	29	72
	Music Score	FILLED	1	23	23	3
		not FILLED	1	30	30	269
	None	not FILLED	19			
	Other	FILLED	4	52	52	54
Sound Recording	not FILLED	1				
George Mason University Libraries Total			562			
George Washington University	Book	FILLED	244	59	59	66
		not FILLED	34	42	44	240
	Box	FILLED	14	54	54	37
	DVD	FILLED	1	166	166	29
	Manuscript	not FILLED	1	27	27	408
	None	not FILLED	26			
George Washington University			320			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Total						
Georgetown University	Book	FILLED	444	59	59	61
		not FILLED	51	43	43	228
	DVD	FILLED	9	47	47	116
		not FILLED	1	45	45	97
	None	not FILLED	9			
Georgetown University Total			514			
Howard University	Book	FILLED	60	69	69	82
		not FILLED	24	47	47	246
	None	not FILLED	14			
Howard University Total			98			
Marymount University	Book	FILLED	66	61	61	73
		not FILLED	18	41	61	238
	None	not FILLED	2			
Marymount University Total			86			
Shared Collections Facility	Book	FILLED	17	38	38	54
		not FILLED	1	48	48	264
Shared Collections Facility Total			18			
University of the District of Columbia	Book	FILLED	39	65	65	60
		not FILLED	9	21	21	226
	None	not FILLED	21			
University of the District of Columbia Total			69			