

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

October 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	437	41	41	66
		not FILLED	55	23	23	177
	DVD	FILLED	9	76	76	21
		not FILLED	11	10	10	78
	Issue	not FILLED	1	49	49	632
	None	FILLED	1	25	25	46
		not FILLED	9			
	Other	not FILLED	1			
Sound Recording	not FILLED	1				
American University Total			525			
Catholic University	Book	FILLED	96	56	56	54
		not FILLED	52	8	8	49
	Music Score	FILLED	1	24	24	72
	None	not FILLED	3			
	Other	FILLED	3	46	46	26
Catholic University Total			155			
Gallaudet University	Book	not FILLED	1			
Gallaudet University Total			1			
George Mason University	Book	FILLED	587	53	53	61
		not FILLED	63	29	29	156
	DVD	FILLED	3	56	56	80
	Issue	not FILLED	2			
	Music Score	FILLED	1			
	None	not FILLED	40			
	Other	FILLED	9	66	66	30
not FILLED		3	15	15	143	
George Mason University Total			708			
George Washington University	Book	FILLED	344	58	58	58
		not FILLED	25	36	36	219
	Box	FILLED	10	48	48	83
	DVD	FILLED	3	82	82	137
	Manuscript	FILLED	1	29	29	139
	Map	FILLED	1	75	75	24
	Mixed material	FILLED	3	31	70	122
	None	not FILLED	21			
Other	not	1	48	48	387	

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University		FILLED				
George Washington University Total			409			
Georgetown University	Book	FILLED	609	47	47	63
		not FILLED	35	36	36	223
	CD-ROM	FILLED	1	19	19	69
	DVD	FILLED	8	49	49	18
		not FILLED	1			
	None	not FILLED	22			
Georgetown University Total			676			
Howard University	Book	FILLED	65	95	95	87
		not FILLED	31	9	9	16
	None	not FILLED	12			
Howard University Total			108			
Marymount University	Book	FILLED	99	51	51	52
		not FILLED	6	32	32	223
	None	not FILLED	3			
Marymount University Total			108			
University of the District of Columbia	Book	FILLED	25	46	46	60
		not FILLED	50			
	DVD	FILLED	2	23	23	25
	None	not FILLED	11			
University of the District of Columbia Total			88			