

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

March 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	316	108	108	65
		not FILLED	51	78	78	387
	DVD	FILLED	7	187	187	46
		not FILLED	9			
	Issue	FILLED	1	135	135	0
	Music Score	FILLED	1	183	183	100
	None	not FILLED	16			
Sound Recording	FILLED	1	206	206	146	
American University Total			402			
Catholic University	Book	FILLED	55	80	80	68
		not FILLED	64	21	21	107
	Issue	FILLED	1	154	154	0
	Music Score	FILLED	3	42	42	38
		not FILLED	2			
None	not FILLED	3				
Catholic University Total			128			
Gallaudet University	None	not FILLED	1			
Gallaudet University Total			1			
George Mason University	Book	FILLED	289	113	113	71
		not FILLED	46	72	72	318
	DVD	FILLED	2	142	142	87
	Issue	not FILLED	1	138	138	649
	Music Score	FILLED	5	156	156	64
	None	not FILLED	30	13	13	66
	Other	FILLED	15	119	119	78
	Sound Recording	FILLED	4	196	196	27
not FILLED		1	66	66	674	
George Mason University Total			393			
George Washington University	Book	FILLED	286	116	116	88
		not FILLED	53	88	88	334
	DVD	FILLED	2	128	128	38
	Music Score	FILLED	1	88	88	71
None	not FILLED	31				
George Washington University Total			373			
Georgetown University	Book	FILLED	617	102	103	66
		not	47	60	60	387

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	FILLED				
	DVD	FILLED	16	128	128	42
		not FILLED	2	93	93	724
	None	not FILLED	18			
Georgetown University Total			700			
Howard University	Book	FILLED	68	169	169	93
		not FILLED	45	42	46	78
	Issue	not FILLED	1			
	None	not FILLED	34			
Howard University Total			148			
Marymount University	Book	FILLED	92	104	104	69
		not FILLED	18	96	96	325
	None	not FILLED	2			
Marymount University Total			112			
Shared Collections Facility	Book	FILLED	9	82	82	43
		not FILLED	2	86	86	254
Shared Collections Facility Total			11			
University of the District of Columbia	Book	FILLED	22	119	119	106
		not FILLED	75			
	None	not FILLED	11			
	Serial	not FILLED	1	109	109	745
University of the District of Columbia Total			109			