

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

April 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	218	95	95	60
		not FILLED	12	14	14	79
	DVD	FILLED	3	92	92	103
		not FILLED	4			
	None	not FILLED	11			
Sound Recording	FILLED	1	182	182	0	
<b>American University Total</b>			<b>249</b>			
Catholic University	Book	FILLED	41	91	91	48
		not FILLED	30	4	4	1
	None	not FILLED	2			
<b>Catholic University Total</b>			<b>73</b>			
George Mason University	Book	FILLED	201	94	94	48
		not FILLED	30	14	14	40
	Issue	not FILLED	1			
	Music Score	FILLED	2	105	105	42
		not FILLED	1			
	None	not FILLED	13			
Other	FILLED	9	81	81	96	
	not FILLED	2				
<b>George Mason University Total</b>			<b>259</b>			
George Washington University	Book	FILLED	175	101	101	51
		not FILLED	10	26	26	73
	DVD	FILLED	4	122	122	63
	None	not FILLED	14			
<b>George Washington University Total</b>			<b>203</b>			
Georgetown University	Book	FILLED	362	88	88	46
		not FILLED	30	17	17	65
	Compact Disc	not FILLED	1			
	DVD	FILLED	16	117	117	56
	None	not FILLED	16			
Video cassette	FILLED	1	99	99	6	
<b>Georgetown University Total</b>			<b>426</b>			
Howard University	Book	FILLED	51	95	95	53
		not FILLED	16	20	20	51
	None	not	11			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Howard University		FILLED				
<b>Howard University Total</b>			<b>78</b>			
Marymount University	Book	FILLED	62	90	90	61
		not FILLED	4	77	77	56
<b>Marymount University Total</b>			<b>66</b>			
Shared Collections Facility	Book	FILLED	10	94	94	35
		not FILLED	1			
<b>Shared Collections Facility Total</b>			<b>11</b>			
University of the District of Columbia	Book	FILLED	9	62	62	78
		not FILLED	52			
	DVD	not FILLED	1			
	None	not FILLED	3			
<b>University of the District of Columbia Total</b>			<b>65</b>			