

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

September 2020

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	Book	205	196	196	156
		DVD	1	163	163	73
		Music Score	6	175	175	56
		Sound Recording	3	82	82	126
	not FILLED	Book	84	114	114	591
		DVD	3	318	318	2,510
None		17				
American University Total			319			
Catholic University of America	FILLED	Book	38	227	227	110
		Other	2	324	324	54
	not FILLED	Book	73	64	64	132
		Issue	1			
		Manuscript	3	104	104	341
		Music Score	1			
		None	9			
Other	1					
Catholic University of America Total			128			
Gallaudet University	not FILLED	Book	5			
Gallaudet University Total			5			
George Mason University Libraries	FILLED	Book	196	227	227	132
		Issue	1			
		Music Score	4	174	174	48
		Other	5	186	186	62
	not FILLED	Book	104	162	162	597
		DVD	2	172	172	610
		None	35	11	11	290
Other	3	208	208	588		
George Mason University Libraries Total			350			
George Washington University	FILLED	Book	165	228	228	236
		DVD	1			
		Music Score	2	435	435	192
	not FILLED	Book	76	182	182	444
		Manuscript	1			
None	29	6	6	168		
George Washington University Total			274			
Georgetown University	FILLED	Book	327	194	194	90
		DVD	9	106	106	25
	not FILLED	Book	73	138	138	441
		DVD	4	64	64	353
		None	18			
Georgetown University Total			431			
Marymount	FILLED	Book	71	203	203	126

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Marymount University	not FILLED	Book	46	143	143	388
		DVD	1	283	283	3,479
		None	6	21	21	786
Marymount University Total			124			
Shared Collections Facility	FILLED	Book	5	119	119	52
	not FILLED	Book	5			
		None	1			
Shared Collections Facility Total			11			
University of the District of Columbia	FILLED	Book	1	128	128	672
	not FILLED	Book	24	33	34	56
		None	1			
University of the District of Columbia Total			26			