

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

November 2020

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	Book	234	147	147	117
	not FILLED	Book	79	109	109	555
		Music Score	1			
		None	13			
American University Total			327			
Catholic University of America	FILLED	Book	31	116	117	186
	not FILLED	Book	63	7	7	74
		None	10			
Catholic University of America Total			104			
Gallaudet University	not FILLED	Book	2			
Gallaudet University Total			2			
George Mason University Libraries	FILLED	Book	205	139	139	102
		DVD	1	122	122	672
		Manuscript	1	153	153	148
		Other	5	157	157	92
	not FILLED	Book	55	112	112	802
		Issue	1	164	164	533
		Microform	1			
		None	37	7	7	295
Other	1	114	114	509		
George Mason University Libraries Total			307			
George Washington University	FILLED	Book	173	132	132	169
		DVD	1	154	154	70
		Manuscript	1	187	187	27
	not FILLED	Book	53	140	140	665
		DVD	1	170	170	767
		Manuscript	1	163	163	553
None	27					
George Washington University Total			257			
Georgetown University	FILLED	Book	356	139	139	126
		DVD	1	73	73	792
		Issue	1	265	265	24
	not FILLED	Book	75	125	126	719
		DVD	1	106	106	886
None	14	5	5	258		
Georgetown University Total			448			
Marymount University	FILLED	Book	64	137	137	124
	not FILLED	Book	24	103	103	797
		None	13	7	7	573
Marymount University Total			101			
Shared Collections Facility	FILLED	Book	4	158	158	97
	not FILLED	Book	2			
		None	3			
Shared Collections Facility Total			9			
University	FILLED	Book	6	146	146	296

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
University of the District of Columbia	not FILLED	Book	59	1	1	21
		None	10			
University of the District of Columbia Total			75			