

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

December 2020

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	Book	115	230	230	103
		DVD	2	277	277	108
		Music Score	2	209	209	5
	not FILLED	Book	43	194	194	744
		None	13	37	37	181
American University Total			175			
Catholic University of America	FILLED	Book	22	88	88	303
		Other	1	49	49	1
	not FILLED	Book	50	6	6	57
		None	5			
Catholic University of America Total			78			
George Mason University Libraries	FILLED	Book	124	222	222	116
		Manuscript	1	321	321	73
		Music Score	1	149	149	69
		Other	4	379	379	74
	not FILLED	Book	43	170	170	704
		Issue	1	504	504	529
		Music Score	1			
None	12					
George Mason University Libraries Total			187			
George Washington University	FILLED	Book	120	204	204	147
		DVD	3	350	350	82
		Music Score	1	144	144	69
	not FILLED	Book	37	191	191	552
		None	19			
George Washington University Total			180			
Georgetown University	FILLED	Book	235	182	184	160
		DVD	3	406	406	21
		Video cassette	1	349	349	315
	not FILLED	Book	43	100	100	555
		None	12			
Georgetown University Total			294			
Howard University	not FILLED	Book	1			
Howard University Total			1			
Marymount University	FILLED	Book	48	195	195	145
	not FILLED	Book	19	116	116	489
		None	7	66	66	1,259
Marymount University Total			74			
Shared Collections Facility	FILLED	Book	2	399	399	82
	not FILLED	Book	1	139	139	838
		None	1			
Shared Collections Facility Total			4			

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
University of the District of Columbia	FILLED	Book	4	330	330	150
	not FILLED	Book	31	6	6	82
		None	3			
University of the District of Columbia Total			38			