

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

August 2020

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	Book	23	93	94	145
	not FILLED	Book	20	22	22	137
		None	3			
<b>American University Total</b>			<b>46</b>			
Catholic University of America	FILLED	Book	6	274	274	174
	not FILLED	Book	7	64	64	317
<b>Catholic University of America Total</b>			<b>13</b>			
Gallaudet University	not FILLED	Book	4			
<b>Gallaudet University Total</b>			<b>4</b>			
George Mason University Libraries	FILLED	Book	12	317	317	136
	not FILLED	Book	4	23	23	552
		None	3	142	142	5,459
		Other	1	183	183	310
<b>George Mason University Libraries Total</b>			<b>20</b>			
George Washington University	FILLED	Book	15	441	441	415
	not FILLED	Book	9	147	147	458
		None	5			
<b>George Washington University Total</b>			<b>29</b>			
Georgetown University	FILLED	Book	12	142	142	127
		Video cassette	1	186	186	388
	not FILLED	Book	27	11	11	101
<b>Georgetown University Total</b>			<b>40</b>			
Howard University	not FILLED	None	1			
<b>Howard University Total</b>			<b>1</b>			
Marymount University	FILLED	Book	2	71	71	4
	not FILLED	Book	3	68	68	119
<b>Marymount University Total</b>			<b>5</b>			
Shared Collections Facility	not FILLED	Book	23			
	FILLED	None	2			
<b>Shared Collections Facility Total</b>			<b>25</b>			
University of the District of Columbia	FILLED	Book	1	796	796	501
<b>University of the District of Columbia Total</b>			<b>1</b>			