

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

March 2020

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	288	42	42	61
	not FILLED	110	22	22	646
<b>American University Total</b>		<b>288</b>			
Catholic University of America	FILLED	48	38	38	45
	not FILLED	58	2	2	11
<b>Catholic University of America Total</b>		<b>58</b>			
Gallaudet University	FILLED	21	34	34	143
	not FILLED	33	9	9	125
<b>Gallaudet University Total</b>		<b>33</b>			
George Mason University Libraries	FILLED	301	44	44	101
	not FILLED	107	16	16	282
<b>George Mason University Libraries Total</b>		<b>301</b>			
George Washington University	FILLED	187	45	45	58
	not FILLED	159	32	32	1,239
<b>George Washington University Total</b>		<b>187</b>			
Georgetown University	FILLED	502	49	49	79
	not FILLED	128	27	28	869
<b>Georgetown University Total</b>		<b>502</b>			
Howard University	FILLED	57	54	55	67
	not FILLED	40	20	23	279
<b>Howard University Total</b>		<b>57</b>			
Marymount University	FILLED	88	42	42	108
	not FILLED	24	14	14	181
<b>Marymount University Total</b>		<b>88</b>			
Shared Collections Facility	FILLED	120	39	42	127
	not FILLED	57	16	16	735
<b>Shared Collections Facility Total</b>		<b>120</b>			
University of the District of Columbia	FILLED	27	42	42	54
	not FILLED	56	5	5	50
<b>University of the District of Columbia Total</b>		<b>56</b>			