

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

February 2020

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	926	44	44	68
	not FILLED	153	28	28	361
<b>American University Total</b>		<b>926</b>			
Catholic University of America	FILLED	203	49	49	71
	not FILLED	188	9	9	136
<b>Catholic University of America Total</b>		<b>203</b>			
Gallaudet University	FILLED	133	45	50	68
	not FILLED	71	12	30	133
<b>Gallaudet University Total</b>		<b>133</b>			
George Mason University Libraries	FILLED	991	50	50	70
	not FILLED	300	26	29	279
<b>George Mason University Libraries Total</b>		<b>991</b>			
George Washington University	FILLED	697	52	52	69
	not FILLED	220	33	34	535
<b>George Washington University Total</b>		<b>697</b>			
Georgetown University	FILLED	1,474	48	48	64
	not FILLED	189	30	30	335
<b>Georgetown University Total</b>		<b>1,474</b>			
Howard University	FILLED	186	56	58	78
	not FILLED	115	21	24	106
<b>Howard University Total</b>		<b>186</b>			
Marymount University	FILLED	250	46	46	66
	not FILLED	61	36	38	418
<b>Marymount University Total</b>		<b>250</b>			
Shared Collections Facility	FILLED	377	42	42	95
	not FILLED	187	28	29	1,131
<b>Shared Collections Facility Total</b>		<b>377</b>			
University of the District of Columbia	FILLED	72	45	45	74
	not FILLED	112	5	6	28
<b>University of the District of Columbia Total</b>		<b>112</b>			