

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

July 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	481	61	61	82
	not FILLED	96	36	36	309
American University Total		481			
Catholic University of America	FILLED	143	47	49	112
	not FILLED	37	53	68	636
Catholic University of America Total		143			
Gallaudet University	FILLED	65	46	46	85
	not FILLED	24	23	36	516
Gallaudet University Total		65			
George Mason University Libraries	FILLED	453	65	70	75
	not FILLED	149	113	173	868
George Mason University Libraries Total		453			
George Washington University	FILLED	276	51	53	90
	not FILLED	119	31	35	482
George Washington University Total		276			
Georgetown University	FILLED	715	54	55	93
	not FILLED	144	37	41	311
Georgetown University Total		715			
Howard University	FILLED	95	71	74	73
	not FILLED	65	21	21	139
Howard University Total		95			
Marymount University	FILLED	128	48	48	95
	not FILLED	51	50	50	310
Marymount University Total		128			
Shared Collections Facility	FILLED	163	45	47	114
	not FILLED	143	33	35	4,348
Shared Collections Facility Total		163			
University of the District of Columbia	FILLED	58	44	44	79
	not FILLED	45	14	15	104
University of the District of Columbia Total		58			