

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

December 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	504	86	87	115
	not FILLED	114	55	55	413
American University Total		504			
Catholic University of America	FILLED	83	68	86	152
	not FILLED	111	10	44	93
Catholic University of America Total		111			
Gallaudet University	FILLED	49	95	95	164
	not FILLED	31	20	98	190
Gallaudet University Total		49			
George Mason University Libraries	FILLED	515	86	114	107
	not FILLED	283	54	145	481
George Mason University Libraries Total		515			
George Washington University	FILLED	243	90	90	111
	not FILLED	149	29	31	357
George Washington University Total		243			
Georgetown University	FILLED	528	68	69	107
	not FILLED	241	33	33	318
Georgetown University Total		528			
Howard University	FILLED	73	87	107	113
	not FILLED	51	17	21	155
Howard University Total		73			
Marymount University	FILLED	110	87	102	95
	not FILLED	30	47	141	478
Marymount University Total		110			
Shared Collections Facility	FILLED	167	87	89	156
	not FILLED	117	51	122	2,223
Shared Collections Facility Total		167			
University of the District of Columbia	FILLED	51	89	103	106
	not FILLED	32	31	43	183
University of the District of Columbia Total		51			