

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

August 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	1,011	53	54	89
	not FILLED	218	35	37	270
<b>American University Total</b>		<b>1,011</b>			
Catholic University of America	FILLED	338	56	58	102
	not FILLED	62	36	78	467
<b>Catholic University of America Total</b>		<b>338</b>			
Gallaudet University	FILLED	189	46	47	69
	not FILLED	52	20	32	429
<b>Gallaudet University Total</b>		<b>189</b>			
George Mason University Libraries	FILLED	1,019	63	70	77
	not FILLED	342	135	211	506
<b>George Mason University Libraries Total</b>		<b>1,019</b>			
George Washington University	FILLED	581	57	61	77
	not FILLED	192	21	63	109
<b>George Washington University Total</b>		<b>581</b>			
Georgetown University	FILLED	1,309	59	61	85
	not FILLED	257	45	50	270
<b>Georgetown University Total</b>		<b>1,309</b>			
Howard University	FILLED	163	64	71	102
	not FILLED	135	32	57	204
<b>Howard University Total</b>		<b>163</b>			
Marymount University	FILLED	341	54	57	78
	not FILLED	63	31	31	769
<b>Marymount University Total</b>		<b>341</b>			
Shared Collections Facility	FILLED	195	42	43	107
	not FILLED	251	35	36	3,753
<b>Shared Collections Facility Total</b>		<b>251</b>			
University of the District of Columbia	FILLED	148	52	53	72
	not FILLED	86	13	14	192
<b>University of the District of Columbia Total</b>		<b>148</b>			