

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

June 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	275	55	55	69
	not FILLED	143	10	10	71
American University Total		275			
Catholic University of America	FILLED	144	63	66	71
	not FILLED	29	30	31	169
Catholic University of America Total		144			
Gallaudet University	FILLED	62	51	51	61
	not FILLED	19	19	19	149
Gallaudet University Total		62			
George Mason University Libraries	FILLED	336	59	59	59
	not FILLED	83	46	54	238
George Mason University Libraries Total		336			
George Washington University	FILLED	229	62	63	72
	not FILLED	99	13	13	76
George Washington University Total		229			
Georgetown University	FILLED	573	57	58	68
	not FILLED	103	39	44	216
Georgetown University Total		573			
Howard University	FILLED	99	70	72	80
	not FILLED	56	26	27	123
Howard University Total		99			
Marymount University	FILLED	113	52	52	76
	not FILLED	42	13	13	79
Marymount University Total		113			
Shared Collections Facility	FILLED	125	41	41	69
	not FILLED	64	32	34	242
Shared Collections Facility Total		125			
University of the District of Columbia	FILLED	62	48	51	54
	not FILLED	48	10	10	47
University of the District of Columbia Total		62			