

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

April 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	879	44	45	78
	not FILLED	138	38	43	230
American University Total		879			
Catholic University of America	FILLED	273	52	56	85
	not FILLED	52	44	49	301
Catholic University of America Total		273			
Gallaudet University	FILLED	120	40	40	72
	not FILLED	36	6	9	89
Gallaudet University Total		120			
George Mason University Libraries	FILLED	904	59	60	82
	not FILLED	316	36	54	333
George Mason University Libraries Total		904			
George Washington University	FILLED	597	54	57	75
	not FILLED	245	22	31	132
George Washington University Total		597			
Georgetown University	FILLED	1,330	50	52	77
	not FILLED	225	36	37	292
Georgetown University Total		1,330			
Howard University	FILLED	158	61	64	103
	not FILLED	107	35	38	178
Howard University Total		158			
Marymount University	FILLED	248	56	56	93
	not FILLED	73	28	28	233
Marymount University Total		248			
Shared Collections Facility	FILLED	226	40	40	83
	not FILLED	321	27	27	1,086
Shared Collections Facility Total		321			
University of the District of Columbia	FILLED	116	45	46	95
	not FILLED	70	14	14	131
University of the District of Columbia Total		116			